

Return Material Authorization Request

Entire form must be completed before an RMA number is assigned.

Eastech Flow Controls

4250 South 76th East Avenue
Tulsa, Ok. 74145
(918) 664-1212
Fax: (918) 664-8494

****RMA:

(Assigned by Factory)

For Eastech to accurately evaluate returned equipment, all electronics and sensors must be included with each shipment. Therefore, disassembled units or component parts can not be returned for evaluation.

Please ensure all packages are clearly marked with RMA number. Failure to do so will result in possible loss or rejection of goods.

Date: _____

Company: _____ Original PO: _____

Contact Name: _____ Customer # : _____ (issued by
Eastech)

Billing Address: _____

Ship to Address: _____

Telephone #: _____ Fax #: _____

All meters will be returned with factory default setting unless alternative or site parameters are provided below.

******ALL EQUIPMENT RETURNED TO EASTECH FOR REVIEW, SERVICE, OR REPAIR IS SUBJECT TO A ONE-TIME EVALUATION FEE OF \$275.00 IF AFTER INSPECTION AND TESTING THE METER IS FOUND TO BE OPERATING AS ORIGINALLY SPECIFIED. EASTECH ASSUMES NO RESPONSIBILITY FOR MISAPPLICATION OR IMPROPER SPECIFICATION.**

Customer Calibration Information

Open Channel Flow / Level Meters
Model: 2185, 2200, 2210, 2220, 5022
7100, 7200, 7300, 7700

Serial #: _____
Flow _____ Level _____
Primary element: _____ (weir, flume, etc)
Size: _____ (inches)
Customer Maximum Flow: _____
Sensor Model #: _____
Special Instructions: _____

Closed Pipe Transit-Time Meters
Model: 3000, 4400, 4600, 6000, 5044

Serial #: _____
Pipe Size : _____ (inches)
Pipe Material: _____
Pipe Schedule: _____
Pipe Liner: _____
Liner Thickness: _____
Sensor Model #: _____
Maximum flow rate: _____
Special Instructions: _____

Other Products: (Please Specify) _____ **Serial#:** _____

Reason for Return (Provide a detailed description of problem): _____

Eastech is not responsible for omissions, deletions or typographical errors.

All products must be properly cleaned prior to shipment. The Declaration of Hazardous Material and De-contamination documentation provided must be completed and returned with all equipment.

All products are shipped UPS ground unless otherwise specified herein: _____

Declaration of Hazardous Material and De-contamination

In compliance with legal requirements outlined by the DOT and OSHA and for the safety of our employees, Eastech requires a signed "Declaration of Contamination" prior to the handling of returned equipment by our factory personnel. **This form must be included with your Material Safety Data Sheets (also required), Shipping Documents and Specific Handling Instructions (when applicable) on the outside of each box. Please reference the Return Material Authorization Number (RMA#) obtained from Eastech Flow Controls on all paperwork and mark the RMA number CLEARLY ON THE OUTSIDE OF BOX. If this procedure is not followed, it may result in refusal of shipment upon delivery at our facility!**

PLEASE FILL OUT COMPLETELY FOR SAFETY PURPOSES

Please mark appropriate warnings and remember to attach the MSDS:



radioactive	explosive	caustic	poisonous	harmful to health	biologically hazardous	flammable	safe
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Process Medium / Concentration: _____
(Please identify the process medium that the equipment has been exposed to or may have been exposed to.)

De-contaminated and Cleaned with: _____

Meter Model # and Serial Number: _____

I HEREBY CERTIFY THAT THE RETURNED EQUIPMENT HAS BEEN CLEANED AND DECONTAMINATED ACCORDING TO GOOD INDUSTRIAL PRACTICES AND IS IN COMPLIANCE WITH ALL REGULATIONS AND POSES NO HEALTH OR SAFETY RISKS DUE TO CONTAMINATION.

NOTICE: ELECTRONIC BOARDS HAVE SENSITIVE COMPONENTS. THEREFORE, ELECTRONICS ARE TO BE RETURNED WITHIN THEIR ENCLOSURES. DAMAGE TO RETURNED PRODUCTS DUE TO INSUFFICIENT OR INCORRECT PACKAGING IS SOLELY THE RESPONSIBILITY OF THE SENDER AND OR CARRIER AND WILL VOID ANY WARRANTIES.

Date _____ Authorized Signature/Title _____